

RFP for Web Development

Corrigendum No 1

National Institute for Smart Government

for Ministry of Social Justice & Empowerment

Corrigendum No 1

Subject: RFP for Web-development Corrigendum no 1, and response to pre-bid queries.

This refers to the RFP for Web-development published dated 1st September on www.nisg.org. The pre-bid meeting was held on 08th September 2021, 11:00 AM via online mode.

Based on the queries / clarification / suggestions received from the firms through email in reference to the RFP and during pre-bid meeting, following are attached:

- a) Corrigendum No 1 made in the RFP as per **Annexure – A**
- b) Reply to the pre-bid queries received via email from prospective bidders as per **Annexure – B.**

Last date of proposal submission is extended till 20-09-2021, 17:00.

All other terms and conditions of the RFP remain unchanged.

Corrigendum No 1**Annexure A:**

Sr No	RFP Reference (Section No.)	Page No	Original Clause	Revised Clause
1	Scoring of technical proposal	35	<p>Proposed Team: expertise, qualifications, relevant skills.</p> <ol style="list-style-type: none"> 1. Project Manager to have 15+ years of total experience. [5 to 10 – 1 Mark, 10 to 15- 2.5 marks, 15+ yrs exp. 2 marks] 2. Solution Architect to have 10+ years of experience [3 to 5 yrs – 1 mark, 5 to 10 yrs – 2.5, 10+ yrs exp. 2 marks] 3. Business Analyst to have 8+ years of experience [2 to 4 yrs- 1 mark, 4 to 8 yrs – 2.5, 8+ yrs. Exp. 2 marks] 4. DBA to have 6+ years of experience [1 to 3 yrs. – 1 mark, 3 to 6 yrs. – 2.5 marks, 6+ yrs. Exp. – 2 marks] 5. Quality and testing resource to have 5+ years of experience [1 to 3 yrs – 1 mark, 3 to 5 yrs. – 2.5 marks, 5+ yrs. Exp. 2 marks] <p>Proposed project team should include profiles of key resources having</p> <ul style="list-style-type: none"> • Expertise in web app development 	<p>Proposed Team: expertise, qualifications, relevant skills.</p> <ol style="list-style-type: none"> 1. Project Manager to have 15+ years of total experience. [5 to 10 – 1 Mark, 10 to 15- 2.5 marks, 15+ yrs exp. 5 marks] 2. Solution Architect to have 10+ years of experience [3 to 5 yrs – 1 mark, 5 to 10 yrs – 2.5, 10+ yrs exp. 5 marks] 3. Business Analyst to have 8+ years of experience [2 to 4 yrs- 1 mark, 4 to 8 yrs – 2.5, 8+ yrs. Exp. 5 marks] 4. DBA to have 6+ years of experience [1 to 3 yrs. – 1 mark, 3 to 6 yrs. – 2.5 marks, 6+ yrs. Exp. – 5 marks] 5. Quality and testing resource to have 5+ years of experience [1 to 3 yrs – 1 mark, 3 to 5 yrs. – 2.5 marks, 5+ yrs. Exp. 5 marks]

RFP for Web Development

			<ul style="list-style-type: none"> • Expertise in customization and deployment • Expertise in security, testing and hosting of web app. 	<p>Proposed project team should include profiles of key resources having</p> <ul style="list-style-type: none"> • Expertise in web app development • Expertise in customization and deployment • Expertise in security, testing and hosting of web app 															
2	Pre-qualification	33	<p>2. Details of the agency:</p> <p>The agency must be a company registered in India under the Companies Act, 2013 for at least the last 3 financial years for the year ending 31st March 2021.</p>	<p>2.Details of the agency:</p> <p>The agency must be a company registered in India under the Companies Act, 2013 or Proprietary Firm registered with valid Udyam registration certificate for at least the last 3 financial years for the year ending 31st March 2021.</p>															
3	Project Timelines	27	<table border="1"> <thead> <tr> <th>S . N o .</th> <th>Activities</th> <th>Timelines (in weeks) ('T' is the date of signing of contract with the IA)</th> </tr> </thead> <tbody> <tr> <td>1 .</td> <td>Baseline study & improvement portfolio, UI/UX design, Documentation, Development</td> <td>T + 9 weeks</td> </tr> <tr> <td>2 .</td> <td>Deployment, Testing,</td> <td>3 weeks testing & delivery</td> </tr> </tbody> </table>	S . N o .	Activities	Timelines (in weeks) ('T' is the date of signing of contract with the IA)	1 .	Baseline study & improvement portfolio, UI/UX design, Documentation, Development	T + 9 weeks	2 .	Deployment, Testing,	3 weeks testing & delivery	<table border="1"> <thead> <tr> <th>S . N o .</th> <th>Activiti es</th> <th>Timelines (in weeks) ('T' is the date of signing of contract with the IA)</th> </tr> </thead> <tbody> <tr> <td>1 .</td> <td>Baselin e study & improv ement portfol io, UI/UX design, Docu mentat ion,</td> <td>T + 12 weeks</td> </tr> </tbody> </table>	S . N o .	Activiti es	Timelines (in weeks) ('T' is the date of signing of contract with the IA)	1 .	Baselin e study & improv ement portfol io, UI/UX design, Docu mentat ion,	T + 12 weeks
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RFP for Web Development

				Implementation & Go-live, Training			Development		
			3	Support & maintenance	Post Go-live one-year of support & maintenance		2	Deployment, Testing, Implementation & Go-live, Training	3 weeks testing & delivery
			3					Support & maintenance	Post Go-live one-year of support & maintenance

Prebid Queries Response Annexure B:

Sr No	Page No/ Clause No	Query / Suggestions	Response
1	PQ	<p>In bidding criteria, its mandatory for the bidding agency/vendor to be a registered company under the 2003 Company act. But our firm M/S Crimsonbeans is not registered under as Pvt Ltd Company under 2003, Company act.</p> <p>Instead, we are a Proprietary firm, having valid GST number and also registered under Govt of India MSME Udyam scheme since 2015 with registration number UDYAM-HR-05-0006763</p> <p>Please find attached the registration certificate.</p> <p>It's my humble request to allow Udyama Scheme registered firms under bidding criteria.</p>	Kindly refer sr. no 2 of corrigendum no 1 above.

<p>2</p>	<p>Project Timelines Page Number 27 Baseline Study & improvement portfolio, UX / UI Design, Documentation, Development (T + 9 weeks)</p>	<p>Kindly please extend the timelines to T + 17 Weeks (request for increase of total 8 weeks). This phase will have almost all the aspects of Project Deliverables from Requirement Gathering to System Design to UI Design to Development and Testing (as testing will be done parallel to development) Delivering all these in 9 weeks will be very aggressive and have a definite scope of delayed delivery.</p>	<p>Kindly refer sr. no 3 of corrigendum no 1 above.</p>
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<p>3</p>	<p>Terms Of Payment</p> <p>Page Number 28</p> <p>Schedule of Payment during the project</p>	<p>Since the payment terms already have a contingency of release of payment to NISG first and then to IA.</p> <p>Owing to Covid 19 pandemic, we request for 20% of Mobilization Advance. Further we request to update the payment terms as:</p> <ol style="list-style-type: none"> 1. Mobilization Advance (20%) 2. Design and Baseline Study of three websites (20%) 3. Development of Websites and Web Application (20%) 4. VAPT, UAT, Complete Implementation and GO Live (30%) 5. Resolutions of critical issues post GO Live if any (10%) <p>Note: the above request is for payment for Project Implementation Costs only</p>	<p>RFP clause remains unchanged.</p>
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4	Evaluation Criteria Page No 35 Point no 2 Proposed Team (expertise, qualification, and relevant skills)	The highest marks for each of the personnel skills are mentioned as 2 whereas it should be 5. e.g. For Project Manager the marks for 15+ years is mentioned as 2, whereas for 10 – 15 years' experience it is 2.5 marks. Kindly correct it.	Kindly refer sr. no 1 of corrigendum no 1 above.
5	Page 33/ Pt No. 13 (b)	Whether the information sought in Technical Bid wrt different criteria's such as solution proposed, detail about project team profile, and similar project experience, have to typed into the same excel format provided in RFP or it can be separate pdf file with similar headings?	Format provided with RFP need to be used.
6	Pg. 36/ Pt. 1(2)	The Prequalification format requires audited financial statement for last 3 FY, including FY 2020-21 for turnover. As the audit of FY 2020-21 is in process, so can it be – on Provisional Balance Sheet for FY 2020-21 or Audit Balance Sheet of FY 2017-18 can be submitted. Please advice	Noted, the provisional balance sheet may be provided for FY-20-21.
7	Page 16 Provide e-payment features and integration with payment gateway service provider for payments	Will the payment gateway be provided by NISG team?	IA is required to provide e-payment features and integration with payment gateway service provider of client.

8	Page 16 Helpdesk and technical support for one (1) year for the websites post go live	Does the bidder have to setup a helpdesk including resources? Is there any existing helpdesk tool in use?	Bidder will have to provide an online helpdesk for technical support as per RFP requirements. There is no existing helpdesk tool in use.
9	Page 20. Clause 7. Link to various Indian Government websites	Please clarify this	Please check the existing website for details http://daic.gov.in/index.html & http://ambedkarfoundation.nic.in/
10	Page 21. Hosting on Cloud – IA shall host the web application on the MeITY empaneled cloud service providers	We assume that the cloud licenses will be owned by NISG	IA is required to own the cloud licenses within total project cost.
11	Implementation duration 3 months	Looking at the extensive scope of work. We request for the implementation duration to be 5 months	Kindly refer sr. no 3 of corrigendum no 1 above
12	Page 38 Clause 2. Proposed team	Is the proposed team restricted to the said category of resources? Please specify the quantity of resources.	These are indicative roles provided in RFP, Bidder is requested to deploy as per their understanding.